**Dean Truax** is a forward-thinking computer and network enthusiast with over 15 years of hands-on, practical experience and industry know-how in numerous hardware and software environments. He is enthralled with working to provide proactive technology-based solutions to problems facing today’s business world.

**dean truax** 360.450.5028

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| Employers | **Afterimage Consulting, LLC (May 2004 – Present)** *Owner* I founded a computer & network consulting company which eventually grew to over 600 clients in a 20-mile radius. I serviced businesses in a wide variety of industries including manufacturing, law, architecture and food service, with requests ranging from hard drive replacement, operating system rebuilds and virus removal to more complicated endeavors such as configuring virtual private networks, installing and configuring Windows Server (multiple versions) and configuring Active Directory and much more. Customer service and constant communication skills exercised regularly.  **Celestica (Short-term contract from July-September 2011)**  Spearheaded migration from Microsoft Exchange to Lotus Notes for 150+ employees. Coordinated with clients, migrated e-mail, calendar, contacts, etc.  **SEH America (January 1996 – October 2004, September 2011-Present)** *Network Administrator, Computer Systems Technician II* As a Network Administrator, I managed the corporate as well as departmental web site and associated IIS server. I was also responsible for proper operation of over 80 local and remotely-located Windows servers. I assisted in Citrix Metaframe installation for transparent availability of applications to end-users. My team spearheaded an efficient, consolidated, site-wide managed printing project, resulting in significant company cost savings. I designed and maintained a backup system with over 1TB of backups using Veritas Backup Exec. I was responsible for the deployment of a holistic corporate anti-virus solution with Symantec Norton AntiVirus Corporate Edition, effectively immunizing over 1,000 workstations & servers against hundreds of thousands of viruses & spyware.  As a Computer Systems Tech, I managed several mass-deployments of software (both manual and unattended) and hardware on hundreds of computers using software tools such as Symantec Ghost Enterprise and Microsoft SMS. I was additionally responsible for PC & light network troubleshooting and administration, including setting up Windows NT and Windows 2000 servers and creating domain user accounts for new employees. |
| Training | **Infotec (2000)** Received A+ certification and completed courses in Microsoft SMS Administration, Internetworking with TCP/IP, Supporting Windows Core Technologies and Intranetware Administration. |
| College | **Clark Community College (1999-2004)** Associates in Computer Network Administration (66% complete) |
| Strengths | Attention to detail, staying abreast of new & emerging technologies, document layout & design, English & grammar, good communication skills. |